AskPSMO-I Webinars

DISS Overview

High level introduction to the Defense Information System for Security set to replace JPAS in 2017.

Facilitator:

Zaakia Bailey

Guest Speaker(s):

- Ryan Dennis (PSMO-I)
- ➤ Nick Levasseur (DMDC)

Personnel Security Management Office for Industry

Follow Up DISS Webinar

At this time, the PSMO is still working to coordinate logistics to schedule a follow-up DISS webinar. Please stay tuned to the DSS website for updates. Additionally, an email will be sent to all past webinar participants as a courtesy when specific details are made available.

Notes:

- If you have not already done so, please click here to email the PSMO to request to be added to the Webinar listserv to be contacted for all future updates from the PSMO. Subject line: "Add Me to Webinar Listserv"
- Please note the date of this next webinar subject to the DISS deployment schedule and may change as DISS SME support is available
- An email invitation will be sent to register for the event which will be on a first come first serve basis
- The PSMO only hosts 1 live session per webinar because the sessions are recorded and made available on the DSS website

Agenda



Briefly review elements of the meeting room to ensure smooth webinar session

PSMO Updates 02

Briefly review current PSMO trends, news releases, best practices, helpful tips

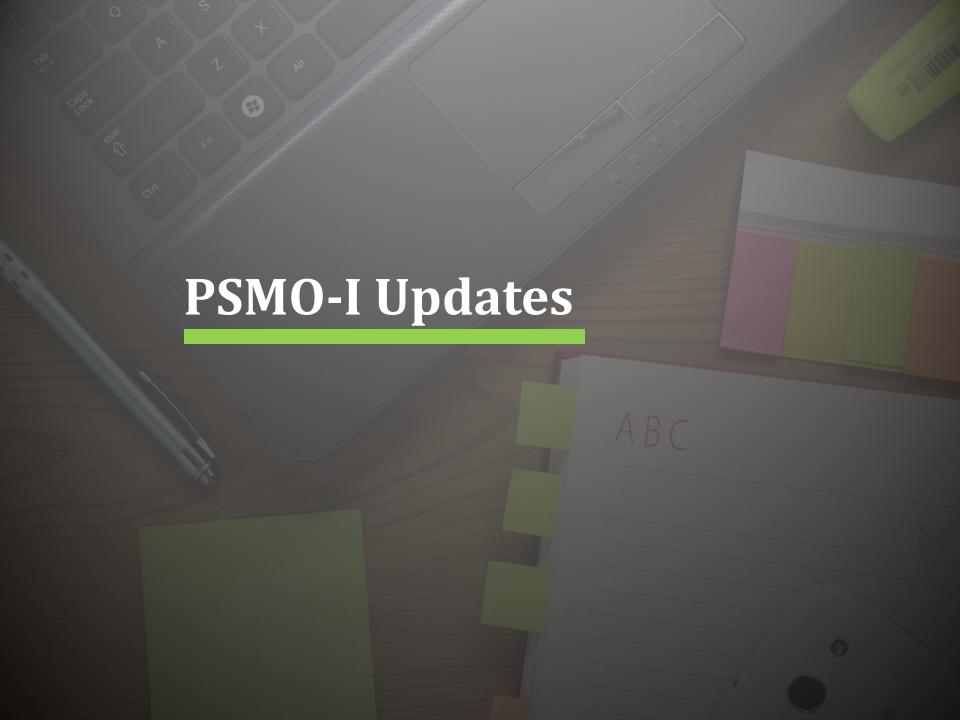
General Updates 03

Briefly review current trends related to Industry but outside of the PSMO

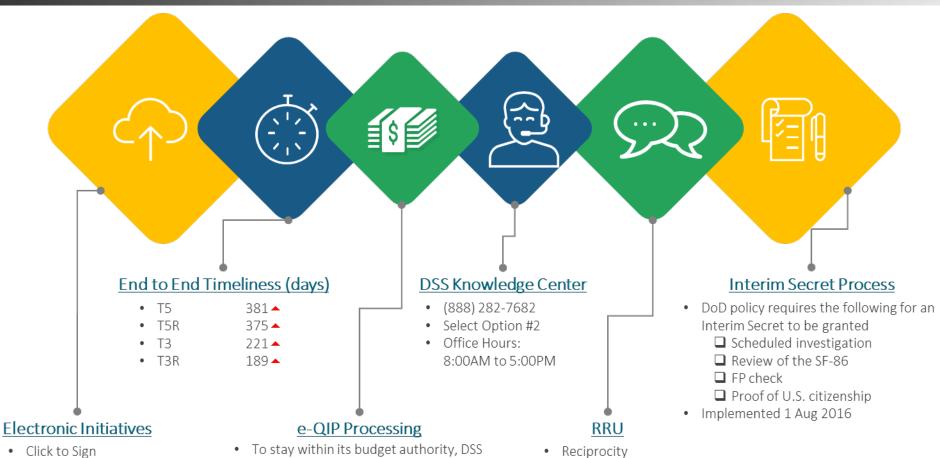
Defense Information System for Security Overview 04 Review actual screenshots and capabilities of the future system

Q&A 05

Review previously submitted questions as well as questions from our listeners on the phone line



PSMO-I Updates



- Click to Sign submissions: 98%
- eFingerprint submissions: 100%

- has been metering the expenditure of PSI-I funds and maintaining a daily limit on the number of cases submitted to OPM.
 - ☐ If your case is set to expire in 3 days or less, please call the Knowledge Center
- Responses to Official Government Requests
- · Recertify/ Upgrade/Rejects

T5R Change in Periodicity

- Notice of six year submission window for contractor periodic reinvestigations, effective Jan. 6, 2017
 - Effective immediately, DSS will submit Tier 5 Periodic Reinvestigations (PRs) for industry personnel six years after the date of the previous investigation rather than at the five-year mark to the National Background Investigations Bureau (NBIB) of the Office of Personnel Management. This change in periodicity will be reevaluated prior to December 31, 2017.
 - Additional information for Facility Security Officers on when and how to submit Tier 5 PRs at the six-year mark will be provided at a later date. We are asking that industry no longer submit Tier 5 PRs unless directed by DSS.
 - Exceptions will be made for those Tier 5 PRs required for Special Access Programs (SAP) as determined by the Government Contracting Activity (GCA). In addition, T5 PRs currently residing with DSS will only be processed if the above exception is met. To identify those T5 PR exceptions for investigation requests currently with DSS, please submit an RRU (Recertify) with the following information:
 - Applicant requires PR processing due to their involvement in a designated caveat program
 - Contact information for FSO
 - Contact information for GCA

PCL Reminder

- Personnel Security Clearances (PCL) do not expire.
 Individuals with current eligibility in JPAS should not be denied access based on an out-of-scope investigation.
- When the system of record shows current adverse information, but eligibility is still valid, access may continue.

Read the memo signed by the USD/I here

Knowledge Center Schedule

Personnel Security inquiries (option #2) to include e-QIP authentication resets of the DSS Knowledge Center will be **closed** on **Friday, January 27, 2017**, for internal training to deliver the highest quality customer service to Industry and Government callers. Reminder, **the PCL portion of the DSS Knowledge Center (KC) typically closes on the last Friday of each month**. Normal Knowledge Center operations for PCL and e-QIP inquiries will resume on the first nonfederal holiday business day following these closures.

In addition to the regularly scheduled closures and in observance of federal holidays, please heed additional closure dates below:

Holiday	Date of Closure
President's Day	Friday, 17 February
Memorial Day	Friday, 26 May
Independence Day	Monday, 3 July
Labor Day	Friday, 1 September
Columbus Day	Friday, 6 October
Veteran's Day	Thursday, 9 November
Thanksgiving	Wednesday, 22 November
Christmas	Friday, 22 December
New Year's Day 2018	Friday, 29 December



International Law Checks

When an applicant's investigation request has residence(s) in Argentina, Australia, Canada, Iceland, and Ireland, instruct them to complete the country specific release form.

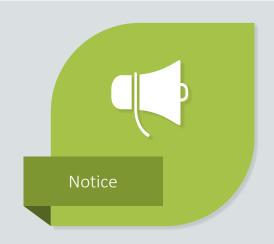
The release forms allow the NBIB to obtain a law check from the country where the applicant lived which is necessary to full process an e-QIP.

Send completed forms to e-QIP.attachments@OPM.GOV

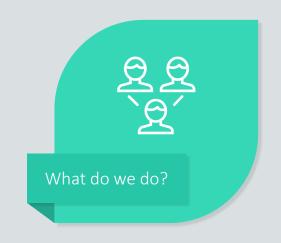
JPAS Updates

- The "Seasonal Employee" and "Civilian (Temporary, Seasonal Co-Op)"
 Person Categories will be removed entirely from JPAS on February
 18, 2017. SMO's need to reallocate their personnel accordingly, ASAP.
- Please review the JPAS Account Management policy for terms of misuse
- When submitting an Incident Report in JPAS, please ensure each submission addresses AT LEAST the 5Ws (Who, What, When, Where, and Why) when the information is unclassified.
 - Additionally, if a submission is marked as "Initial" or "Follow-up," the SMO will need to submit a "Final" IR to allow the DoD Consolidated Adjudication Facility (CAF) to adjudicate the incident. Per DSS guidance, Industry will need to submit all IRs as "Final."
- Social Media is not an appropriate venue for discussing JPAS or any requests. Please refer to the <u>Privacy Act process</u>

DIA SEC-3B







On 10 Feb 2016 The Deputy
Secretary of Defense (DEPSECDEF)
signed an Action Memo that
directed the transfer of DoD SCI
Adjudicative mission from DICAF to
the DoD CAF.

IOC date for this transfer was 1 Jul

For more information about this transfer please contact:
4thestatetransinfo@dodiis.mil

We adjudicate and reciprocate access to Sensitive
Compartmented Information
(SCI) clearance eligibility and manage industry Due Process procedures and the Periodic
Reinvestigation Program for DIA industry personnel.

Our Case Managers and
Adjudicators review and evaluate
background investigations,
counterintelligence reports,
criminal investigations, credit
checks, security reports, and other
types of information relevant to
determine a contractor's eligibility
for national security clearance
and/or access to SCI.

DISS Overview

DISS Program Objectives

- The primary goal of the DISS program is to accelerate the security clearance process, reduce security clearance vulnerabilities, decrease back-end processing timelines and support simultaneous information sharing within various DoD entities as well as among authorized federal agencies.
- Over time, DISS is building a foundational architecture and platform to integrate eligibility and access determinations for Personnel Security, Suitability, HSPD-12 credentialing, and future mission capabilities.
- DISS will incrementally replace legacy application to become the single system of record for eligibility determinations and access management with the DoD.





Phases of DISS Deployment

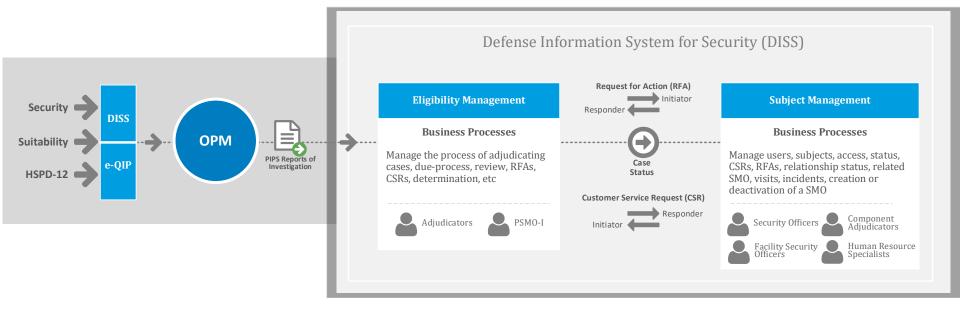
	CATEGORY	PHASE 1 "Migration to Single Adjudicative System"	PHASE 2 "DISS Enterprise Subject Management"	PHASE 3 "Establishment of a Single System of Record"	
PROGRAM GROWTH	Legacy System Phase Out DISS Capability Rollout	Legacy CATS Migrated to DISS	Legacy CATS/ CATS Portal is Taken Offline	JPAS is Taken Offline	
	High Level Summary	Phase 1 will migrate off the multiple adjudicative systems and core enterprise services into DISS.	Phase 2 will migrate subject management capabilties and additional enterprise services into DISS. Legacy CATS/CATS Portals will be taken offline.	Phase 3 completes the rollout of the DISS enterprise services. JPAS will be taken offline during this phase.	
CAPABILITIES	Key Capabilities Stream	• Initial deployment to Full Deployment (FD) (4th Estate to Industry) • All new cases are adjudicated in DISS and open cases are worked in Legacy CATS systems • Closed cases from legacy CATS will be migrated to DISS • OPM, CVS, PDR, DCII, JPAS interfaces will be enabled • CATS/CATS Portal • Active adjudications and correspondence will occur in DISS • Legacy CATS will run in parallel with DISS • Due process will be managed in Legacy CATS (AF and Army) • Subject search for Adjudicators and Security Officers will be conducted in CATS/CATS Portals • IPAS • Subject search for Security Officers will be conducted JPAS • Subject management activities are conducted within JPAS (Access, visits, foreign relationships, etc.) • Incidents will be logged in JPAS and migrated to DISS	Subject management activities are conducted within DISS (Access, visits, foreign relationships, etc.) Due process is managed within DISS Data synchronization occurs between JPAS and DISS Subject search for Security Officers will be conducted in DISS Adjudicative documents will be available within DISS CATS/CATS Portal Legacy CATS/CATS Portal will be taken offline (all versions) JPAS JPAS will be transitioned to a read only system	All functions and interfaces are available within DISS CATS/CATS Portal Systems will be offline IPAS JPAS will be taken offline	





End-to-End Overview

DISS will enable consistent standards throughout the collateral DoD Personnel Security, Suitability and HSPD-12 credentialing mission areas. Once fully deployed, DISS will replace JPAS and the legacy Case Adjudication Tracking Systems.

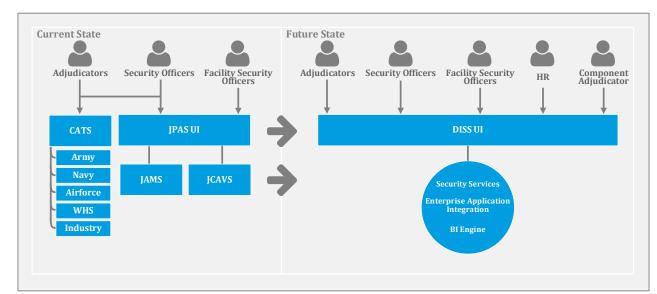






Benefits

- Continuous and integrated workflow between DoD CAF, DSS PSMO-I and SMOs/FSOs
- Ability to provide supporting documents through Secure Portal
- Provide electronic clearance decision (e-Adjudication) by applying defined business rules to investigative case files
- Ability for DoD CAF Adjudicators to view requests about a subject from multiple organizations and perform one review and action
- Updated Incident Workflow process
- Updated Visit Workflow process
- Updated Workflow for SF-312, Classified Information Nondisclosure Agreement (NDA), and ability to review SF-312 history







DISS Functionality

CATS

- e-Delivery of Investigative Materials
- e-Adjudication
- Auto-Assignment of Cases
- Adjudication Workflow Management
- Appeals /PSAB Workflow Management
- Due Process Workflow Management
- HSPD-12/Suitability Workflow Management

JVS

- Subject List
- Creating Subjects
- Creating Categories & Relationship
- Creating Incidents
- Communicating with Adjudicators
- Security Management Office
- User Management
- Adjudications from other Agencies



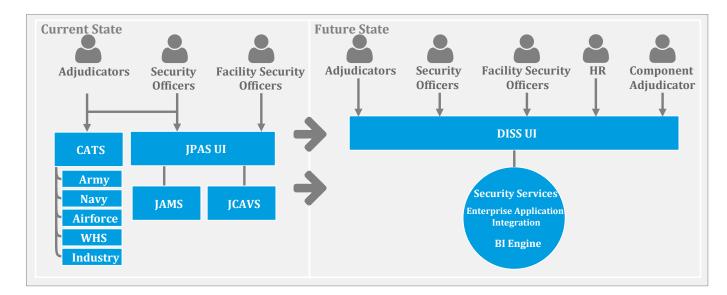


DISS User Roles

Security Management Roles (JVS)

- Hierarchical Roles
 - Hierarchy Manager
 - Account Manager
 - Security Manager

- Non Hierarchical Roles
 - Security Officer
 - Security Officer Admin
 - Component Adjudicator
 - Human Resources Manager
 - Physical access control personnel
 - Visit Administrator

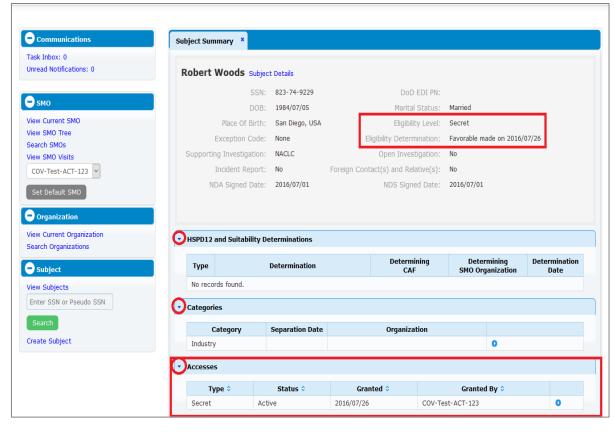






DISS Subject Summary Screen

- To search for a subject using their SSN, enter the SSN in the Search Box.
- The Subject
 Summary page
 will display, where
 the Facility
 Security
 Officer can view a
 subject's Eligibility
 Level and Date.
- The tables are expandable by clicking the arrows on the upper left.







Notification Inbox

Notification Inbox displays the Recipient, Detail Type, or type of notification, Details and the date each notification was Received. The asterisk indicates a new notification.

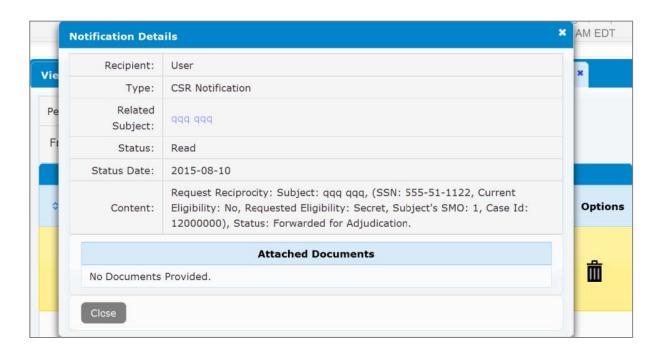






Notification Inbox

Click on any field of a notification to bring up a Notification Details pop-up window. This window displays the Recipient, Type, Related Subject, Status, Status Date, and Content.







Customer Service Request (CSR) Submission Process

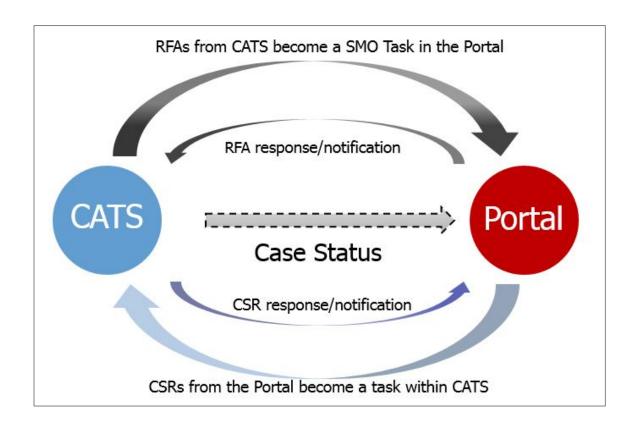
When an Industry SO Standard, Administrator, or Security Manager sends one of the following CSRs, it is automatically routed to the Industry Process Team in the CATS application for review: Reconsideration, Recertify, Reciprocity, Upgrade Eligibility, Provide Supplemental Information, Expedite Request.

If approved, the CSR will be forwarded for adjudication. If resolved, the CSR will be closed. In both instances, the submitting SMO will receive a notification.





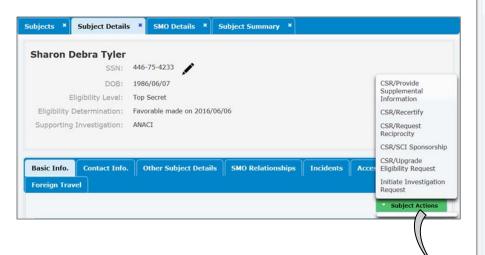
DISS Communications







Create CSR



1. Upload any documents as necessary via the Upload Document button.

- 2. Fill in the required fields marked with an asterisk (*). The required fields will vary with each CSR type.
- 3. Select Create.





Description

Subjects * Subject Details * SMO Details * Subject Summary * Create CSR *

Task Details

Subject Details

Sharon Debra Tyler

*Document Details

Request Details

*Eligibility Level Requested: *Break in Service:

Break in Service Start: Break in

*Comments:

Select CAF:

DOE CAF

CSR Information

Request Type: CSR Recertify

Description: Create Recertify CSR

SSN: 446-75-4233

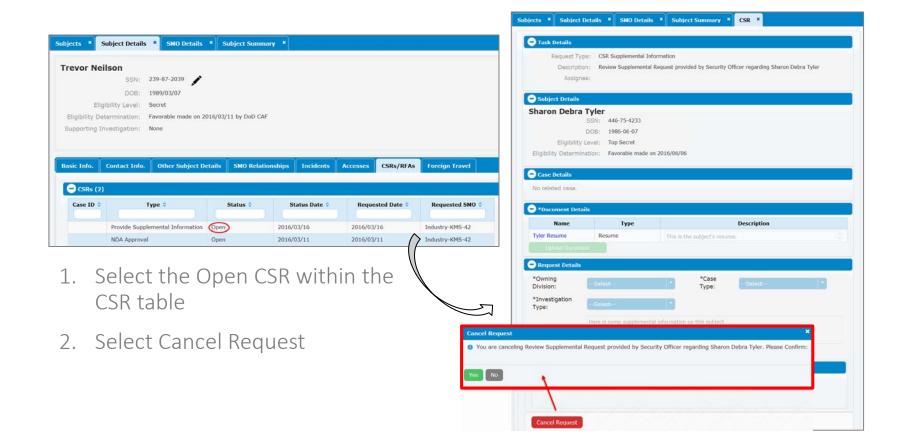
DOB: 1986-06-07

Eligibility Determination: Favorable made on 2016/06/06

2000 characters remaining

Eligibility Level: Top Secret

Cancel CSR







Periodic Reinvestigation Report

Periodic Reinvestigation Report

DEPARTMENT OF DEFENSE

FOR OFFICIAL USE ONLY (FOUO) NOT AUTHORIZED FOR FURTHER DISTRIBUTION - CONTACT DMDC

Generated On: 2016/03/23 11:01

SUBJECT NAME	SSN	INVESTIGATION	ELIGIBILITY	OWNING SMO	DAYS PAST DUE	PAST DUE DATE	RELATIONSHIP
Wayne, Bruce	324453253	SSBI	Secret	iCOV-1-1	2016/03/14	8	Owning
Smith, Peter	44444457	SSBI	Top Secret	PSMO	2016/02/21	30	Owning
Jennings, Megha	333222071	SSBI	Secret	AF	2016/02/20	31	Owning
Jennings, Megha	333222071	SSBI	Secret	AF	2016/02/20	31	Servicing
Andy, George	278343279	SSBI	Top Secret	AF	2016/02/09	42	Owning
Andy, George	278343279	SSBI	Top Secret	AF	2016/02/09	42	Servicing
Boones, Gerald	873264872	NACLC	Confidential	iWorks-iWC-11	2016/01/04	78	Owning
Boones, Gerald	873264872	NACLC	Secret	iWorks-iWC-11	2016/01/04	78	Owning
Anderson, Gary	289374982	ANACI	Confidential	iWorks-iWC-11	2016/01/01	81	Owning
Hardy, Greg	823749273	NACLC	Confidential	iWorks-iWC-11	2016/01/01	81	Owning
Hardy, Greg	823749273	NACLC	Secret	iWorks-iWC-11	2016/01/01	81	Owning
Miller, Grayson	823784237	NACLC	Confidential	iWorks-iWC-11	2016/01/01	81	Owning
Miller, Grayson	823784237	NACLC	Secret	iWorks-iWC-11	2016/01/01	81	Owning

List Of Parameters

2015/06/01

Investigat .. 0, 1, 2, 2R, 3, 3R, 4, 5, 6, 7, 8, 9, A, B, I, T1, T2, T3

AF, Army, Bobs Burgers-PI-756, COV4-1, DISS, DoD Civilian, DoDCA-1-1, EPA-NoNFed-1, Industry-KMS-42, JS-1-1, JSA-1-1, Judicial-Center-1, NASA-DoDCiv-23, NFGO-1-1, National Aeronautics and Space Association-Test-3, Navy, OFA-1-1, Other Federal

Agencies, Other SMO, PSMO, RavIndustry-Text-1, The-FireFighters-1, UFMD-S-1-1, US-Commands-1, Unknown SMO, iCOV-1-1, iWorks COV23-2-3, iWorks-iWC-11

2016/03/23





Outgoing Visit Report

Outgoing Visit Report

DEPARTMENT OF DEFENSE FOR OFFICIAL USE ONLY (FOUO)

NOT AUTHORIZED FOR FURTHER DISTRIBUTION - CONTACT DMDC

Generated On: 2016/03/18 10:14

VISIT NAME	VISIT START DATE	VISIT END DATE	VISIT POC	VISITOR NAME	VISITOR STATUS	VISIT ACCESS LEVEL	HOSTING ORGANIZATION	HOSTING SMO
NEC	2016/03/14	2016/03/26	Norman, Tara	Anders, Bryan	Cancelled	Secret	iWorks	iCOV-1-1
new visit	2016/03/15	2016/03/15	lanme, fname	Gorray, Wadel	Approved	Confidential	iWorks	iWorks-iWC-11

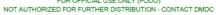
List Of Parameters

From: 2014/06/01 To: 2016/03/18

Visitor Status: A, C, Z

SMO: AF, Army, Bobs Burgers-PI-756, DISS, DoD Civilian, DoDCA-1-1, Industry-KMS-42, JS-1-1, JSA-1-1, NFGO-1-1, Navy, OFA-1-1, Other Federal Agencies, Other SMO, PSMO, RavIndustry-Text-1, UFMD-S-1-1, Unknown SMO, iCOV-1-1, iWorks-iWC-11

Version: Modified Date 01/17/2016 FOR OFFICIAL USE ONLY (FOUO) Page: 1/1









Live Q&A session was held during the call. Please refer to the MP3 file of recorded responses at PSMO Archive Webinars & Documents.



Contact PSMO-I



DSS Knowledge Center (888) 282-7682, Option #2



Submit an RRU via JPAS



Fax requested documents only (571) 305-6011 or PSMO-I.fax@dss.mil



Email
Policy / PSMO-I



PSMO-I Homepage Click here



DSS Facebook Page
Click here



DSS Twitter
Click here

THANK YOU

For All Your PCL Needs

PSMO-I

Fax: (571) 305-6011

PSMO-I.fax@dss.mil*

Email: dss.quantico.dss-hq.mbx.policyhq@mail.mi

dss.ncr.dss-isfo.mbx.psmoi@mail.mil

*Note: When using the e-fax option to submit SF-312s or any PII, encrypt the file in the first email and send the password in a separate email.

DSS Knowledge Center

Phone: (888) 282-7682

Menu Options:

1 – System Access Issues

- 1. e-QIP & Golden Questions
- 2. ISFD, OBMS, NCAISS
- 3. STEPP

2 – Personnel Security Inquiries

- 1. e-QIP & Golden Questions
- 2. Research, Recertify or Upgrade
- 3. Incident Report or Security Violation
- 4. Unacceptable Case Notices
- 5. Overseas or CONUS
- 6. All Other Personnel Clearance Inquiries

3 – Facility Clearance Inquires

4 - OBMS

5-CDSE/STEPP

6 - International

DOHA

7 - Policy

- 1. NISPOM Policy Inquiries
- 2. NISPOM Policy Email
- 3. International Assurance / Visits / LAA

DMDC Contact Center

Phone: 1-800-467-5526

Email

dmdc.contactcenter@mail.mi

Menu Options:

 $1 - \mathsf{JPAS}$

3 – SWFT

4 – DCII

5 – Personnel Security Inquiry

6 – General Inquiry / Contact Center Information

DoD CAF Call Center

Phone: 301-833-3850 (SSOs and FSOs ONLY)

Website: http://www.dodcaf.whs.mil

Email: whs.meade.dodcaf.mbx.dodcafcallcenter@mail.mil

Menu Options: 5 – Industry

and FSOs ONLY) Phone

Phone: 866-231-3153

Email: dohastatus@ssdgc.osd.mi

DIA Industry Personnel Security (SEC-3B)

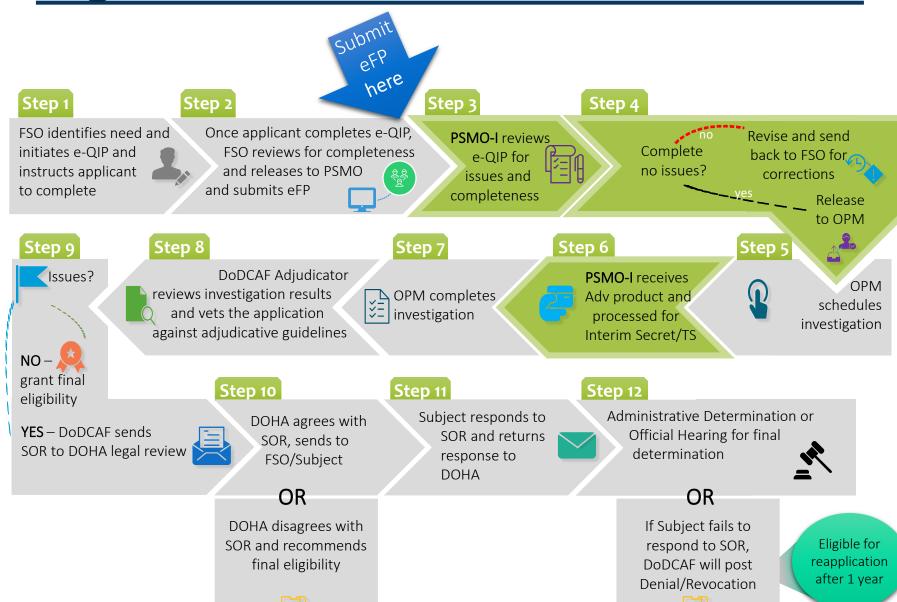
Address: Department of Defense Consolidated Adjudications Facility, Suite #330

600 10th Street

Fort George G. Meade, MD 20755-5615

Email: <u>DIActrAdjudications@dodiis.mil</u>

High Level PCL Process Overview



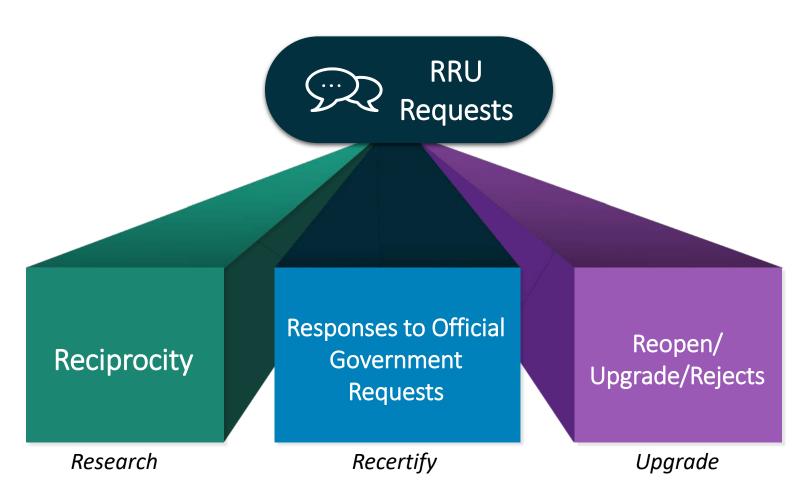
FIS Tiered Investigations Implementation

Tiered Investigation Standards							
Why We Investigate	Public Trust			National Security			
Reason	Suitability			Access to Classified Information			
Position	Low-Risk	Moderate Risk	High Risk	Confidential Secret		Top Secret	SCI
Position Sensitivity	Non-Sensitive			Non-Critical Sensitive		Critical Sensitive	Critical Sensitive
Tiered Investigation Associated	Tier 1	Tier 2	Tier 4	Tier 3 Tier 3		Tier 5	Tier 5
Current Type Investigation	NACI	МВІ	ВІ	NACLC/ANACI		SSBI	
Standard Form Used	SF-85	SF-85	;P	SF-86			
Who Submits		rernment Agen t NISP contract	F < () C				

- Three basic reasons for conducting background investigations
 - National Security access to classified
 - Suitability / Fitness for government employment
 - Personal Identity Verification in support of credentialing
 - Homeland Security Presidential Directive 12 (HSPD-12)
 - Physical access to facilities and or logical access to systems

Source: Security Policy & Oversight Division (USD/I)

Three Types of RRU Requests



For all other inquiries, FSOs should contact the PSMO-I via the DSS Knowledge Center.

When to Submit an RRU

	Submit RRU	Call DSS	Other
Change in Marital Status/Cohabitation ("Scheduled" investigation only)	Recertify		
Change in Marital Status/Cohabitation with Foreign National	Recertify		
DSS requests a PR to be submitted but a PR is not required	Recertify		
SCI No Longer Required	Recertify		
SCI Request	Recertify		
SSN Change	Recertify		
LOJ with Previous Valid Eligibility	Upgrade		
No Determination Made with Previous Valid Eligibility	Upgrade		
Reciprocity	Research		
Change of Employment		4	
Request Adjudication on Closed Investigation (provided the closed investigation is over 30 days)		1	
Cancel "Scheduled" Investigation (Subject No Longer Requires Access)		1	
PII Change (No Longer has DOD/Military associations)		1	
Request Adjudication on Closed Investigation (needs to move to a another DoD component for adj)		4)	
Reopen "Discontinued" Investigation		1	
Upgrade/Downgrade Investigation		1	
Status of investigation/adjudication (outside standard timeframes)		1	
Critical priority requests (i.e. expiring e-QIP)		1	
Cancel "Scheduled" Investigation (Employment Termination)			Separate in JPAS
Erroneous DOD/Military category			Call DMDC